**Joint Meeting for Southwark and Lambeth**

**Children’s Hearing Services Working**

Wednesday, 26th April 2023

at 1.00 p.m.

via MS Teams

A G E N D A

1. **Welcome**

Sue Hawkins (Lambeth QTOD - Chair), Arthur Cefai (Southwark QTOD), Olivia Lacey (Parent, Lambeth),Sue King O’Neill (Head of Service Southwark), Louise Viney (NDCS), Susanna Keusch (SaLT, Southwark/Lambeth), Susanna Lutman (SALT Implant Team Evelina), Dawn Wilkinson (CYPAC), Amy Hughes (Speciality Community Paediatrician), Joanna Buck (Southwark – QTOD St Clement) Claudia Myers (Lambeth QTOD).

1. **Apologies**

None received.

1. **Minutes of last meeting and Matters arising**

No matters arising from the last minutes.

1. **Deaf young peoples’ contribution** – **Louise Viney**

Megan Moughan has handed over to Louise.

Moving On Survey - came about after a conversation with CHSWG about difficulty in bringing young people’s voices to CHSWG. Their perception of Children’s Services and educational experiences, targeting 16+.

Received 40 responses from young people across Local Authorities across the country including one from Southwark. AC not received due to possible change of address. LV to send.

The anonymous responses have been sent to CHSWG, Heads of Services and Audiology to gain feedback on the format, questions etc. The survey is at a pilot stage.

LV shared the Survey. A link will be sent separately to enable feedback.

1. **BSL for Parents CHSWG Sub-group** – **Susanna Keusch**

Sub- group – Susanna Keusch, Olivia Lacey, Sue Hawkins, Louise Viney

Have met to discuss what options are available for parents and young people who want to learn BSL

OL has set up a website for parents to find out what is available. It is ongoing. Currently including…

* Informal parent groups for signing classes for parents of young children (Lambeth already providing).
* WhatsApp group to relay signs after the group practise (videoed – **SH** to ask Gillian Dee about setting it up).
* LV Signposted group to online resources – now on the website

The group are also:

* Looking at what funding available to access courses such as Signature – LV sent a link re Central Government Funding but looks like they expired since 2021
* Raising a petition to say there is no funding (NDCS).

**AC** to email **OL** any information regarding funding or BSL classes available to parents in Southwark to be put on the website.

Website address re BSL for parents to share….

**SH** questioned whether there was a public place that the minutes could be shared. The local offer had said it was not possible to be shared there – something to look into.

1. **Children with complex cases** – **Arthur Cefai**

**AC** highlighting that QTODs not aware of the wider issues involving a child with complex cases where a number of professionals are involved – the difficulty of not being able to have access to information from Health and vice versa.

All in agreement of the benefits of this for the individual child if both Health and Education are aware of the complexities of the individual.

**SL** highlighted the safeguarding issues that could arise when all information around a child is not known. Perhaps a representative from Social Services would be an idea for CHSWG.

A new NHS system will be put in place in October with regards to holding information about children, their families and the professionals involved.

**AH** gives all families her personal work email and phone number for them to contact her with any concerns. She is also available to answer any queries from professionals working with the child and family.

7.**Updates:**

* + **Parents (Lambeth) – Olivia Lacey**

OL has set up the Website for the Sub-Group for BSL for deaf adults to access. Send OL anything that could be added to the website. For example, support with EHCP.

Organising a Family Picnic on Saturday 15th July and in the process of looking for a venue to hold it.

Hoping to start up Thursdays with families of deaf children and their children at St Vincent’s again.

* + **CYPAC and NBHS – Dawn Wilkinson**
* Now fully staffed.
* Have employed a permanent assistant who will be a dedicated person answering parent queries.
* Now have an earmould scanner – children will be able to get their moulds slightly quicker. The impressions can be scanned, and the scan sent off to the manufacturers. Lost or damaged earmoulds can be replaced by using the scans on file. No additional appointment required.
* New earmoulds (ill-fitting, outgrown etc) will still need a face-to-face appointment.
* Continuing with dewax pilot service for older patients to cut down on additional appointments – will get patient feedback later in the year.
* On track to meeting guidelines to seeing new referrals within 6 weeks.
* **NBHS** – Most current data show Lambeth and Southwark on track – met target of 98% being seen – all offered and attended appointments.
  + **Lambeth Hearing Loss Investigation - Amy Hughes**
  + Now have Cindy for Southwark
  + Wants to get links up and running with education – inform education what’s happening with families as it can be a stressful situation for them.
  + Lambeth and Southwark hoping to move towards taking over more boroughs with a view to becoming a training centre to share expertise.
  + Please contact Amy if have any queries.
  + **SALT – Susanna Keusch**

Community Speech and Language Therapy fully staffed in HI Team and has been for a while now.

Working on their development plan for the coming year: -

* + **SL** working on survey with Deaf students and terminology – awaiting results.
  + Redoing survey of deaf students views on Speech and Language Therapy
  + Planning to survey parents of the under 5’s in terms of therapy offer
  + Looking at Early Years Care Pathway
  + **Ali** continuing to meet with Speech and Language Therapists from the National Specialist Interest Group in Deafness - looking at advice available in BSL for parent child interaction for under 5’s – How could that be developed or delivered.
  + Will be gathering outcome data slightly differently to before so that it is easier to collect and feedback on.
  + **SK** to bring data regarding previous outcomes for the last quarter.
  + **Implant Centre – Susanna Lutman**
  + Have recruited more rehabilitation assistants - starting soon.
  + Rehabilitation Teacher of the Deaf starting soon
  + Involved in a research project with other centres (October)– clinical trial involving older children with cochlear implants 8yrs+ developing their skills in speech in noise, localising sound, and music training.
  + Continue to monitor a certain type of implant from Advanced Bionics which has resulted in problems or failures over the years. Most of the time resulting in being reimplanted for one or two implants.
  + May cause delay for future implants and children awaiting implantation.
  + **NDCS – Louise Viney**
  + New to hearing loss in person event in London on Saturday 13th May at Euston Road.
  + My Child’s Mild Hearing Loss – Online offer 26th June
  + **LV** to send Sue Summer Update to share with CHSWG – do contact if want additional information.
  + **Southwark Hearing Support - Sue King O’Neil, Arthur Cefai and Joanna Buck**

**SK-O–** Now fully staffed.

Yvonne Ealy, SEND Assistant Director will be retiring at the beginning of June. A great loss to Southwark SEND.

Wondering if it is possible to use/adapt the NDCS Forms for Southwark feedback? – Louise happy for forms to be adapted. The link can also be shared with young people – once complete it will go back to the NDCS who will then feedback to Support Service.

**AC** – New QToD – Kevin Joule.

**JB** – Joseph Bell sends his apologies. He wanted to be here but is unwell.

St Clements have 13 children in the Base – 11 with EHCP, 2 who do not qualify.

0.8 JB

TA Full time

Year 1 have 6 children and have support in the mornings.

Since September KS2 take BSL classes and at the end of Year 6 they will take the Level 1 exam.

The rest of the school access BSL through assemblies and other events such as playgroups and through direct teaching in class.

St Clements have a good partnership with Greenwich and have had two Deaf Identity Sessions at St Clements and Meridian.

The next one will be held towards the end of June – will reach out to Jubilee and Southwark.

* + **Lambeth Hearing Support – Sue Hawkins**

Lambeth will be undergoing restructuring as the Line Manager is leaving.

Lambeth SEND will have an Area SENDCo and the Support Service will be linked to that.

8.A.O.B.

**SL** – BSL interpreters

Wanted to share a situation that due to a lack of interpreters (a 3wk wait) a child’s voice could not be recorded during a meeting with a social worker during a child medical protection. SL contacted the paediatrician to inform them of the App available to Health via a laptop or phone where you can dial up an interpreter immediately via video link. SL also contacted Social Services to follow it up.

**SH** – request for a possible parent rep for Southwark

9.Date of next meeting

**Wednesday 5th July at 1pm**